

Slip Prevention Program

Slip-and-fall accidents contribute significantly to your insurance and operational costs. SAFECO's Slip Prevention Program (SPP) can help reduce the direct and indirect costs of these accidents.

Restaurants, hotels/motels, grocery stores, bakeries, food processing, meat products, and certain manufacturers will benefit from SPP services. Needs may become more apparent as the population ages.

SPP Benefits

- **Reduce Loss-Related Costs** — Reduce insurance costs by minimizing claims expense. SSP is offered at no additional cost.
- **Lower Administrative Costs** — Prevent disruption in operations, reduce time spent caring for injured persons and investigating accidents. Reduce employee absences and turnover.
- **Improve Customer and Employee Relationships** — Promote a positive image among the customers and staff by prompt and caring response to accidents. Enhance customer satisfaction; improve employee morale.
- **Professional Assistance** — Save management time. SAFECO personnel can train your supervisors and managers in techniques to prevent slips and falls and respond appropriately to injuries.

SAFECO Loss Control offers a comprehensive Slip Prevention Program with services and products targeted to loss causes. Used together, these solutions work.

Slip Prevention Features

- **Professional Consultation**
 - Slip resistance measurement of floor surfaces
 - SCOF* survey report provided
 - Professional floor maintenance evaluation
 - Supervisor and employee training programs
 - Recommendations for improved work practices and management controls
- **Slip Prevention Program Materials**
 - Floor maintenance instruction posters, bilingual
 - Sweep logs
 - Floor maintenance evaluation checklist
 - Support information for employee footwear, floor mats and cleaning materials
 - Comprehensive program documentation
- **Claims Control Support**
 - Incident response and accident investigation training
 - Cameras for incident documentation
 - Claims specialists contact injured customers or employees

*Static coefficient of friction

SPECIALIZED LOSS CONTROL SERVICES



Slip Prevention

- **Hazard Identification**
- **Hazard Control**
- **Supervisor & Employee Training**
- **Claims Control**

Slip and fall injuries to employees and customers are one of the highest costs in the hospitality business today.

Source: National Restaurant Association

How do you know your floor surfaces meet ADA (Americans With Disabilities Act) requirements? Slip resistance measurement provides objective data.



SAFECO's Loss Control Professionals can measure the coefficient of friction of your floors, using methods approved by the American Society for Testing and Materials (ASTM).



For further information, contact your agent or your **SAFECO Commercial Insurance** Loss Control Representative.

Internet: <http://www.safeco.com>